

## **Henry Yanta**

St. Paul, Minnesota | (952)-393-1886 | henry55337@outlook.com

### **SUMMARY**

An adaptable and proficient student seeking a technology internship where I can expand my knowledge and experience in the field. Passionate and eager to advance grow the company through my continual learning and previous years of experience.

### **WORK EXPERIENCE**

#### **Electronics Specialist, Printware**

January 2021 – Present

- Gained experience in setting up and managing VPNs, Linux based remote connection devices, and Raspberry Pi units.
- Collaborated closely with manufacturing and tech-support to provide visibility by refined data organization of clients and technical problems.
- Became cross-trained in engineering, manufacturing, QC, and tech-support to enable departmental symbiosis and continually improve customer experience.
- Managed, trained, and developed a manufacturing team of three technicians.
- Devised, collaborated, and implemented organizational practices which doubled averaged monthly unit output.

#### **Computer Technician, Helpertech**

March 2019 – January 2021

- Advanced to assistant manager, overseeing stores alone most all weekends.
- Trained and oversaw two other technicians.
- Outperformed daily repair quota 90% of the time, handling viruses, data-recoveries, and full-system failures.
- Tier 2 Support and developed an advanced knowledge of MacOS, Linux, Windows, Android, and iOS

### **EDUCATION**

#### **B.S. Information Technology, Minnesota State University - Mankato**

August 2021 – Expected Completion: May 2023, Mankato, MN

#### **Associates, Normandale Community College**

January 2020 – May 2021, Bloomington, MN

- Graduated May 2021, GPA: 3.5

### **SKILLS**

Team Leadership, Quick Learner, Project Management, Tech Support, Responsibility.

## **Henry Yanta**

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April 27, 2022

Dear Hiring Manager,

I am excited to apply for an internship position where I can apply and grow through continual learning. As a current undergraduate of Mankato State University, I am eager to learn hands on in the technical field. While all aspects of technology appeal to me, I am especially interested in network security. I am thrilled at the opportunity to bring my skills and passion for technology to your company.

I am drawn to the opportunity of an internship for several reasons. First, as currently a Electronics Specialist at Printware, I am a key leader in project management and continual support of our HP based products. I work closely with both the manufacturing and customer support team to oversee continual improvements. I lead a three-person manufacturing team which increasing monthly production by roughly 50% over the past year. In my pervious employment at Helpertech, I was a Computer Repair Technician. I advanced to a team lead, Tier 2 Support specialist, and assistant store manager. Daily I dealt with hardware failure, operating system corruption, and data recovery.

I am also eager because of the opportunity for me to contribute my skill set. Learning more about technology has always been my passion. I love pushing myself to new limits and always increasing my knowledge. Prior to my first job, I had disassembled and reassembled multiple computers to understand their inner workings. One of the company projects that I just finished was building a Raspberry Pi KVM for remoting into machines world-wide. In completing the project, I gained an understanding of using SSH in addition to Tailscale VPN. I look forward to the hands-on experience provided by an intern position.

Thank you for your time and consideration. I am excited for the opportunity to contribute to the company by applying my determination, experience, and love for learning. I look forward to speaking to you, in addition to hearing from you regarding the internship and working with your company.

Respectfully,

Henry Yanta